I MINA 'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN RESOLUTIONS

Resolution No.	Sponsor	Title	Date Intro	Date of Presentation	Date Adopted	Date Referred	Referred to	PUBLIC HEARING DATE	DATE AUTHORS REPORT FILED	NOTES
522-37 (COR)	-	Relative to recognizing and congratulating Marlon Nabua on the nomination of the Guam Hotel and Restaurant Association "2024 Most Valuable Housekeeper of the Year" Award; and to commend his contribution to our island's hospitality industry and Guam's visitors.		9/8/24 7:00 p.m.						

I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN 2024 (SECOND) Regular Session

Resolution No. 522-37 (COR)

Introduced by:

Therese M. Terlaje

Relative to recognizing and congratulating Marlon Nabua on the nomination of the Guam Hotel and Restaurant Association "2024 Most Valuable Housekeeper of the Year" Award; and to commend his contribution to our island's hospitality industry and Guam's visitors.

1BE IT RESOLVED BY THE COMMITTEE ON RULES OF I2MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN:

WHEREAS, it is the sense of *I Liheslaturan Guåhan* to recognize the achievements of the dedicated professionals in our hospitality and tourism industry who have committed themselves to serving our community with excellence, upholding the highest standards, and contributing significantly to the well-being and satisfaction of our people and visitors alike; and

8 **WHEREAS,** Guam's hospitality and tourism industry is a cornerstone of the 9 island's economy, welcoming visitors from around the world to experience the unique 10 beauty, culture, and warmth of the *CHamoru* people; and

WHEREAS, housekeepers in Guam's hotels, resorts, and other tourist accommodations play a crucial role in ensuring that visitors experience the highest standards of cleanliness, comfort, and safety during their stay, thereby enhancing the overall reputation of Guam as a premier travel destination; and WHEREAS, the duties of housekeepers extend far beyond routine cleaning, encompassing meticulous attention to detail, the maintenance of guest rooms and common areas, the management of laundry services, and the provision of a welcoming environment that reflects the spirit of hospitality for which Guam is known; and

5 WHEREAS, housekeepers often serve as the frontline ambassadors of Guam's 6 hospitality industry, providing guests with a first impression of the island's commitment 7 to excellence, and frequently going above and beyond to accommodate the diverse 8 needs and preferences of visitors; and

9 WHEREAS, the dedication and hard work of Guam's housekeepers contribute 10 significantly to the success and sustainability of the island's tourism sector, directly 11 impacting visitor satisfaction, repeat visitation, and positive word-of-mouth promotion 12 that drives economic growth; and

WHEREAS, housekeepers in Guam's hospitality industry not only support the visitor experience but also play an integral role in maintaining public health and safety by adhering to rigorous sanitation protocols, especially in the wake of global health challenges, thereby protecting both visitors and the local community; and

WHEREAS, the contributions of housekeepers extend beyond the confines of their workplaces, as their efforts help to preserve the cleanliness and appeal of Guam's natural environment, ensuring that the island remains a pristine and attractive destination for generations to come; and

WHEREAS, the Guam Hotel and Restaurant Association's "*Most Valuable Housekeeper of the Year*" Award honors exceptional individuals in the hospitality and service industries who demonstrate a commitment to excellence and professionalism in their work; and

WHEREAS, Marlon Nabua has consistently demonstrated excellence as a
Housekeeping Supervisor at Dusit Thani Hotel, where his attention to detail, leadership

skills, and proactive problem-solving abilities have contributed significantly to the
comfort and satisfaction of hotel guests; and

3 WHEREAS, Marlon leads by example, motivating the housekeeping team to 4 achieve outstanding results and fostering a positive, collaborative work environment 5 where each team member feels valued and supported; and

6 WHEREAS, his commitment to maintaining high standards of cleanliness and 7 efficiency has earned praise from both guests and management, with his thorough 8 inspections and effective organizational systems ensuring that every area of the hotel 9 meets or exceeds company standards; and

WHEREAS, Marlon is also dedicated to the growth and development of his team, conducting regular training sessions to enhance the skills of his staff and ensure that they stay up-to-date with best practices in housekeeping; now, therefore, be it

13 **RESOLVED**, that the Committee on Rules of I Mina'trentai Siette Na 14 Liheslaturan Guåhan does hereby, on behalf of the people of Guam, recognize and 15 congratulate Marlon Nabua on the nomination of the Guam Hotel and Restaurant 16 Association "2024 Most Valuable Housekeeper of the Year" Award; and to commend 17 his contribution to our island's hospitality industry and Guam's visitors; and be it further 18 **RESOLVED**, that the Speaker and the Chairperson of the Committee on Rules 19 certify, and the Legislative Secretary attest to, the adoption hereof, and that copies of 20 the same be thereafter transmitted to Marlon Nabua; and to the Honorable Lourdes A. 21 Leon Guerrero, I Maga'hågan Guåhan.

DULY AND REGULARLY ADOPTED BY THE COMMITTEE ON RULES OF *I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN* ON THE DAY OF SEPTEMBER 2024.